RENOVATIONS

► TOP 10 QUESTIONS TO ASK BEFORE HIRING A CONTRACTOR

Renovate. Remodel. Redesign. Every Detail Matters.

ABOUT NYCO

]]

Most people feel stuck in a home that doesn't truly work for their family. With NYCO Renovations, we create a space that finally feels right—where you can live, relax, and enjoy every moment.

We believe you shouldn't have to give up peace of mind to create the home you want. We understand your home is more than just walls—it's your sanctuary. That's why we bring experience, skilled designers, and a dedicated team to make the process smooth and simple.

Here's how we do it:

- 1. Provide a **customized all-in quote** to catered to your budget and vision.
- 2. Review a **clear proposal** with set expectations.

3. **Stay updated** on progress throughout the project.



► TOP 10 IMPORTANT QUESTIONS TO ASK BEFORE YOU HIRE A CONTRACTOR

WILL THE ESTIMATE MATCH MY FINAL COST?

Why It Matters:

1

Many homeowners get blindsided by hidden fees or vague estimates. A detailed, transparent quote protects your budget and your peace of mind.

NYCO's Answer:

Absolutely. With NYCO, your estimate becomes your contract. Every material, labour cost, and trade is included. You'll know exactly what's included, and what's not, from day one. Ma Belle Maison provides the same clarity with cabinetry and design work—no surprises, just transparent pricing.



TOP 10

IMPORTANT

BEFORE YOU

CONTRACTOR

QUESTIONS

TO ASK

HIRE A

2

WHEN CAN YOU START MY PROJECT?

Why It Matters:

A contractor's timeline reflects both professionalism and how indemand they are. Asking this question helps you determine whether their schedule works with your life, and how well they plan.

NYCO's Answer:

At NYCO, once your design is finalized, we move quickly into procurement and scheduling. On average, we begin work within 3–6 weeks after contract signing. This period ensures that materials are ordered, trades are lined up, and no time is wasted once we're on-site. We respect your time, and we won't start until we can dedicate our full attention to your project.



► TOP 10 IMPORTANT QUESTIONS TO ASK BEFORE YOU HIRE A CONTRACTOR HOW CAN I BE SURE ME AND MY HOME ARE PROTECTED DURING THE RENO?

Why It Matters:

3

Home renovations carry risks, both structural and legal. You need to be protected from damages, accidents, or negligence.

NYCO's Answer:

We carry \$5 million in liability insurance and have full WorkSafe NB clearance. That means you're covered if there's ever an accident, and you'll never be liable for injuries or damages. We treat your home like it's our own—with dust protection, floor coverings, and careful daily cleanups.



► TOP 10 IMPORTANT QUESTIONS TO ASK BEFORE YOU HIRE A CONTRACTOR



WHAT HAPPENS IF SOMETHING GOES WRONG AFTER THE RENOVATION IS DONE?

Why It Matters:

You need to know the contractor will be there for you after the dust settles. A good warranty is your safety net.

NYCO's Answer:

We offer a **5-year** warranty on all craftsmanship—one of the best in the industry. Whether it's a cabinet hinge or a tile line, we stand behind our work. You can relax knowing we're here if something doesn't meet your expectations later on.



► TOP 10 IMPORTANT QUESTIONS TO ASK BEFORE YOU HIRE A CONTRACTOR

DO YOU CARRY WORKERS' COMPENSATION?

Why It Matters:

If a worker gets injured on your property and they're not covered, you could be liable. This is a legal and financial risk you don't want to take.

NYCO's Answer:

Yes, every person who steps into your home through NYCO or Ma Belle Maison is covered under WorkSafe NB. You're fully protected, and our crew is always working under industry-led safety procedures.



► TOP 10 IMPORTANT QUESTIONS TO ASK BEFORE YOU HIRE A CONTRACTOR

HOW LONG HAVE YOU BEEN IN BUSINESS?

Why It Matters:

Experience brings reliability, systems, and a strong local reputation. Fly-by-night companies can't offer that.

NYCO's Answer:

We've been serving Moncton, Dieppe, Riverview, and Shediac since 2007; that's over 17 years of experience in the home improvement space!

A more recent addition, Ma Belle Maison has developed an equally strong reputation in custom cabinetry, making us your trusted one-stop renovation team.



► TOP 10 IMPORTANT QUESTIONS TO ASK BEFORE YOU HIRE A CONTRACTOR IS THERE ANYTHING IN OUR PROJECT THAT IS OUTSIDE YOUR SCOPE OF WORK?

Why It Matters:

7

Clarity on what your contractor won't do is just as important as knowing what they will. Surprises mid-project can cause delays and cost overages.

NYCO's Answer:

We're completely transparent about our scope. If something is outside our offering—like landscaping, for example—we'll tell you upfront and help coordinate the right expert. We prefer honesty to overpromising.



► TOP 10 IMPORTANT QUESTIONS TO ASK BEFORE YOU HIRE A CONTRACTOR

WHAT IS YOUR PAYMENT SCHEDULE?

Why It Matters:

This helps you understand how the contractor manages billing for the project—and lets you determine if their expectations are realistic and fair.

NYCO's Answer:

Our payment schedule is outlined clearly on your proposal. Typically, it includes an initial deposit, progress payments tied to milestones, and a final payment upon completion. You'll never be left guessing when and why you're paying.



► TOP 10 IMPORTANT QUESTIONS TO ASK BEFORE YOU HIRE A CONTRACTOR

DOES YOUR COMPANY HAVE EXPERIENCE WITH PROJECTS LIKE MINE?

Why It Matters:

You want a contractor who's done similar work before, it shouldn't be their first rodeo. Knowing this upfront can prevent issues down the line.

NYCO's Answer:

We specialize in high-end renovations: kitchens, bathrooms, additions, and whole-home updates. We've also got extensive experience in custom cabinetry through Ma Belle Maison. Our portfolio is filled with spaces that families like yours now call home.



► TOP 10 IMPORTANT QUESTIONS TO ASK BEFORE YOU HIRE A CONTRACTOR

WHAT HAS YOUR FEEDBACK BEEN LIKE FROM OTHER CLIENTS?

Why It Matters:

Testimonials offer insight into how the company really operates, especially when problems come up.

NYCO's Answer:

Our clients consistently rave about our communication, cleanliness, and results. You can read dozens of verified reviews on our website, social media, or Google profile. Many of our clients are repeat customers or referrals. We don't just build homes—we build lasting relationships.

OUR CLIENTS' STORIES

THE PEOPLE AT NYCO **RENOVATIONS ARE AMAZING!** [...] THEY WERE FAST, AND EFFICIENT AND YET DID A GREAT JOB IN FIXING THE REPAIRS. **HIGHLY RECOMMENDED!**

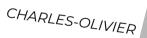
WE WERE VERY IMPRESSED WITH HOW ORGANIZED AND **PROFESSIONAL** EVERYONE AT NYCO WAS, AND WE'LL DEFINITELY BE REACHING OUT FOR ANY FUTURE RENOVATION NEEDS.

MATT

MFG

THE NYCO RENOVATIONS TEAM DEMONSTRATED THEIR PROFESSIONALISM, EXPERTISE, CUSTOMER SERVICE, AND TRUE PASSION FOR THEIR BUSINESS. PAULINE P.

UNE BELLE ÉQUIPE PROFESSIONNELLE QUI ONT LE SOUCIS DU DÉTAIL. FONT UN BON SUIVI DE L'AVANCEMENT DU PROJET. JE RECOMMANDE CETTE COMPAGNIE.







BE WARY OF UNDER THE TABLE CONTRACTORS

Choosing to pay under the table for home renovations can seem like a good deal, but it can lead to serious risks. Without a proper **contract**, you have no warranty, no recourse for poor workmanship, and no liability insurance if an injury occurs on your property.

Make sure the provider you select includes insured and warrantied workmanship, ensuring that your home projects are completed with the highest standards and that you are protected against any unforeseen issues.

LL

Source: https://www.canada.ca/en/revenue-agency/campaigns/homeowners-toolkit/protect-yourself-writing.html

















GET IN TOUCH:

UK

info@nycorenovations | 506-866-3996 | nycorenovations.com



5.4

Photography by Christine O'Brien

info@nycorenovations | 506-866-3996 | nycorenovations.com